

Netcentric for Umbraco

# FAQ MODULE FOR UMBRACO RUNWAY

Version 1.2: Bugfixes involving categories title

Version 1.1: HTML output bugfix in FAQ en FAQ Category templates.

Version 1.0: Initial release of package: Umbraco Runway FAQ module

This document describes the features and functionality of the Runway FAQ Module compatible with Umbraco 4 RC3. More info on Umbraco can be found at [www.umbraco.org](http://www.umbraco.org)

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## WHAT IS THIS RUNWAY MODULE?

This is a simple FAQ module created for Runway.

You can read all about what it can and cannot do in the category **Functionality**.

## CAN I CHANGE THE LOOKS OF THIS MODULE?

Yes, this module includes a separate CSS file, especially for the look and feel of this module. Take a look in the settings section, under Stylesheets you can find a file called UmbracoFAQ.css.

There you can edit all looks for the categories, questions, and the form to submit a question.

## CAN I LET MY USERS SUGGEST CERTAIN QUESTIONS?

Yes that is possible, there is a form to give your users the opportunity to submit questions.

You cannot use the form on pages other than the FAQ or a specific Category in the FAQ, this is made so to prevent Question nodes to be appended to unsupported places in your site.

You can disable the form for each category in the properties of a category on in the **content** section.

## I WOULD LIKE TO CHANGE THE FUNCTIONALITY OF THIS MODULE, WHERE AND HOW DO I START?

Well, there are 2 places you need to be,

1. to change the functionality of the lists (category listing or question listing) you can do that in the **developer section** in the Umbraco backend, under **XSLT Files** you will find 2 files called **Faq List Categories & Faq List Questions**.
2. to change the functionality of the form (submit a question form) you will need to dig a little bit deeper, this form is a custom build user control which you will find the control (**AddFaqQuestion.ascx**) in the **usercontrols** directory of your Umbraco installation. And the codebehind (**AddFaqQuestion.ascx.cs**) and designer file (**AddFaqQuestion.ascx.designer.cs**) in the **app\_code/Umbraco.NitroFAQ** directory of your Umbraco installation.

## CAN I HIDE QUESTIONS OR CATEGORIES FROM THE NAVIGATION OR SITEMAP?

Yes, the umbracoNaviHide property is added in the properties so you can choose to hide certain questions or categories from an automatically generated menu or site map.

## CAN THIS FAQ MODULE USE CATEGORIES?

Yes it most certainly can.

It supports categories and just a single list of questions.

In the content section you can add a new category under the FAQ node.

However, you do not need to add categories. If you want just a simple FAQ on your website with only a few questions you can add them directly under the FAQ page.

## PACKAGE CONTENT

### STYLES

#### RunwayFaqModule.css

this document contains all the data to style the frequently asked questions module on your website. This can be customized to your own website style without problems.

### XSLT

#### 1. faqListCategories.xslt

This document contains the code to list all categories.

The parameter 'title' can be used to enter a text for the title above the list.

#### 2. faqListQuestions.xslt

This document lists the questions on your page.

The parameter 'animation' can be used to turn on/off animations using jQuery.

The parameter 'title' can be used to enter a text for the title above the list.

### TEMPLATES

#### BoostMaster

In the <head> of this template, a reference to the stylesheet was added.

#### BoostMaster /Faq

This is the main template for this module, it lists the categories and a link to the category page.

If there are questions directly under the root it will list those questions as well.

And finally, this template contains a form to let the user suggest new questions.

#### BoostMaster /Faq Category

In this template a list of questions from this category.

This template also contains a form to let the user suggest new questions to this category.

#### BoostMaster /Faq Question

This template basically just shows the question with its corresponding answer.

### DOCUMENT TYPES

#### 1. Faq

- General Faq node containing Faq Categories and Faq Questions.
- param Content (bodyText) : general intro rich text inserted above the category list.
- param Hide in navigation (umbracoNaviHide) : true/false field to hide the FAQ in the navigation of your site
- param Show add question form (ShowForm) : true/false field to either show or hide the form to add questions to the FAQ.

#### 2. Faq Category

- Subnode to Faq, contains Faq Questions.
  - param Content (bodyText) : general intro rich text inserted above the questions list.
  - param Hide in navigation (umbracoNaviHide) : true/false field to hide the FAQ in the navigation of your site
  - param Show add question form (ShowForm) : true/false field to either show or hide the form to add questions to the FAQ.
3. Faq Question
- Subnode to Faq Category.
  - param Question (questionText) : Rich text question field.
  - param Answer (bodyText) : Rich text answer field.
  - param Hide in navigation (umbracoNaviHide) : true/false field to hide the FAQ in the navigation of your site

## CONTENT

Faq: this folder contains some general questions and answers about this module both to help you get on your way using it, and to demonstrate the module using actual questions and answers.

## USER CONTROLS

This module comes with 1 additional user control. You can find it in the user controls folder on the file system called: 'AddFaqQuestion.ascx'.

It contains a form to add new questions to the node containing the form.

It can only be used on a page with the Faq or the Faq Category document type. This is done so to stop people from adding additional question nodes through the form to places that don't support these question-nodes.

Also included in the package is the code behind file for this user control. Should you want to change anything to the functionality of this form you can do so by editing either the user control itself or its code behind which you can find in 'app\_code/ Umbraco.NitroFAQ/' folder. You will find both the code behind (AddFaqQuestion.ascx.cs) and the designer file (AddFaqQuestion.ascx.designer.cs) in that directory.

## YOU HAVE OTHER QUESTIONS?

If you still have - after reading all the faqs - other questions, we - at [Netcentric](http://Netcentric) - will be glad to help. Sander Houtterkier ([sander@netcentric.be](mailto:sander@netcentric.be)) and Gerty Engrie ([gerty@netcentric.be](mailto:gerty@netcentric.be)).